**POLICY/PROTOCOL REFRACTION FEES**

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**From:** Jerry Orloff

**Sent:** Thursday, September 27, 2012 1:52 PM  
**TO:** Front Office Receptionist, Schedulers, Front Office Leads

If the patient pays for their Refraction on the DOS then they receive a discount of $5.00 so they pay $25.00 instead of $30.00 (Basic Refraction) Premium (Prism or multiple Rx) Refraction is $55 with a $5 discount to $500 if it is paid on the day of service.   If the patient insists on wanting to be billed for it or states that they will come to the office to make the payment then the charge is $30.00 or $55.00. The discount applies only on the DOS. The Refraction Fee is not for the RX itself, if the patient refuses to take the RX with them, that's fine but we need to explain to them that they are still responsible for the payment because they had the service rendered regardless of whether they choose to take the Rx or not.